

Pricing schedule

1 July 2026–30 June 2027



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1.0 Key background

1.1 Regulatory approval of prices

Essential Services Commission (ESC).

Every 5 years the ESC, via the CHW Water Determination, approves the maximum pricing tariffs for proscribed services provided by CHW for the upcoming 5 financial years (FY).

In addition, before the start of each new FY, the ESC instructs CHW on Consumer Price Index figure to use in calculating pricing and ensures that CHW pricing is in line with the original approved Water Determination.

1.2 Consumer Price Index (CPI)

Each FY CHW prices are adjusted for CPI. The CPI level is provided by the ESC based on Australian Bureau of Statistics annual CPI change of the previous financial quarter (i.e. March 2025 to March 2026).

2026-27 FY
CPI applied:
4.09%

1.3 Decimal Places

Variable water, wastewater, trade waste charges are rounded down to four decimal places. All other charges are rounded down to two decimal places.

1.4 Abbreviations

B.O.D.	Biochemical Oxygen Demand
CoD	Cost-of-Debt
CPI	Consumer Price Index
ESC	Essential Services Commission
FY	Financial Year
kL	Kilolitre. 1 Kilolitre is 1,000 litres.
p.a.	Per annum
/a	Per annum
per kg	Per Kilogram
p.s.	Per service

2.0 Water

2.1 Residential water access charges

		Price (\$) 1 July 2025	Price (\$) 1 July 2026
1.	Water access fee (p.a.)	243.45	250.04
2.	Water access fee – non-connected properties (p.a.)	122.14	125.43

2.2 Residential water usage charges

		Price (\$) 1 July 2025	Price (\$) 1 July 2026
1.	Usage tariff – step 1 (0-175 kL/a) (per kL)	2.3384	2.4724
2.	Usage tariff – step 2 (>175 kL/a) (per kL)	2.8064	2.9672
3.	Usage tariff – step 1 (0-175 kL/a) (per kL) Amphitheatre, Raglan, Redbank	1.0927	1.1488
4.	Usage tariff – step 2 (>175 kL/a) (per kL) Amphitheatre, Raglan, Redbank	1.4193	1.4921
5.	Raw water volume – not for drinking (per kL)	1.0104	1.0622

2.3 Non-residential water access charges

		Price (\$) 1 July 2025	Price (\$) 1 July 2026
1.	Water access fee (p.a.)	243.45	250.04
2.	Water access fee – non-connected vacant land (p.a.)	122.14	125.43
3.	Fire services charge (p.s.)	326.04	342.78

2.4 Non-residential water usage charges

		Price (\$) 1 July 2025	Price (\$) 1 July 2026
1.	Usage tariff volume	2.3384	2.4724
2.	Usage tariff volume - Amphitheatre, Raglan, Redbank	1.0927	1.1488

3.0 Wastewater (sewerage)

3.1 Residential and non-residential wastewater (sewerage) access charges

		Price (\$) 1 July 2025	Price (\$) 1 July 2026
1.	Wastewater (sewerage) access fee (p.a.).	791.99	829.36
2.	Wastewater (sewerage) access fee – non-connected vacant land (p.a.).	197.99	217.99
3.	Wastewater (sewerage) access fee (p.a.). Amphitheatre, Blackwood/Barry's Reef, Dean, Forest Hill & Newlyn, Wallace, Bungaree, Mt Egerton, Landsborough, Lexton, Raglan, Redbank, Talbot.	N/a	N/a
4.	Wastewater (sewerage) access fee (non-connected vacant land) (p.a.). Amphitheatre, Blackwood/Barry's Reef, Dean, Forest Hill & Newlyn, Wallace, Bungaree, Mt Egerton, Landsborough, Lexton, Raglan, Redbank, Talbot.	N/a	N/a

3.2 Non-residential wastewater (sewerage) volume charges

		Price (\$) 1 July 2025	Price (\$) 1 July 2026
1.	Non-residential volume disposal tariff (per kL). Based on an agreed percentage of the volume of water recorded by your business' water meter. Only implemented once water use >180kL (p.a.).	1.3810	1.4461
2.	Non-residential volume disposal tariff (per kL). Amphitheatre, Blackwood/Barry's Reef, Dean, Forest Hill (incl Newstead & Newlyn), Wallace, Bungaree, Mt Egerton, Landsborough, Lexton, Raglan, Redbank, Talbot.	N/a	N/a

4.0 Trade waste

4.1 Industrial trade waste charges

		Price (\$) 1 July 2025	Price (\$) 1 July 2026
1.	Trade waste application fee (per application).	154.49	162.42
2.	Major trade waste – B.O.D (per kg).	1.8313	1.9253
3.	Major trade waste – B.O.D surcharge (>500kg) (per kg).	2.2891	2.4066
4.	Major trade waste – Suspended Solids (per kg).	1.8313	1.9253
5.	Major trade waste – Suspended Solids surcharge (>500kg) (per kg).	2.2891	2.4066
6.	Major trade waste – Heavy Metals (per kL).	0.4061	0.4269
7.	Major trade waste – Heavy Metals surcharge (including Chromium, Copper, Nickel, Zinc, Silver) (per kL).	0.2069	0.2175
8.	Major trade waste – Volume (per kL).	0.5285	0.5556
9.	Additional sampling, investigations, and enforcements.	Actual cost	Actual cost

4.2 Commercial trade waste charges

		Price (\$) 1 July 2025	Price (\$) 1 July 2026
1.	Minor A standard tariff (<500 kL/p.a.) (per item).	394.54	414.80
2.	Minor B volume tariff (>500 and <5,000 kL/p.a.) (per kL).	1.5877	1.6692

5.0 Land development

5.1 New customer contributions

		Price (\$) 1 July 2025	Price (\$) 1 July 2026
1.	Water New Growth Zone (per lot).	4,587.05	4,822.59
2.	Sewer New Growth Zone (per lot).	4,587.05	4,822.59
3.	Water Existing Growth Zone and Infill (per lot).	2,237.42	2,717.97
4.	Sewer Existing Growth Zone and Infill (per lot).	2,237.42	2,717.97

5.2 Water tapping fees

	Service size	Main size	Price (\$) 1 July 2025	Price (\$) 1 July 2026
1.	20mm	All	303.17	318.73
2.	25mm	All	344.83	362.52
3.	32mm	All	463.09	486.85
4.	40mm	All	568.94	598.13
5.	50mm	100mm	620.23	652.05
6.	50mm	>100mm	688.54	723.87
7.	>50mm	All	Actual cost	Actual cost

5.3 Water cut and seal fees

	Service size	Main size	Price (\$) 1 July 2025	Price (\$) 1 July 2026
1.	20mm	All	167.01	175.58
2.	25mm	All	167.01	175.58
3.	32mm	All	167.01	175.58
4.	40mm	All	167.01	175.58
5.	50mm	All	167.01	175.58
6.	>80m	All	Actual cost	Actual cost

5.4 Digital Meter fees

		Price (\$) 1 July 2025	Price (\$) 1 July 2026
1.	Meter cost – 20 mm (per item).	142.61	Actual Cost
2.	Meter cost – 25mm.	341.02	Actual Cost
3.	Meter cost – 32mm.	682.28	Actual Cost
4.	Meter cost – 40mm.	781.49	Actual Cost
5.	Meter cost – 50mm	1685.10	Actual Cost
6.	Meter cost – 80mm.	1554.85	Actual Cost
7.	Meter cost – 100mm.	1949.81	Actual Cost

5.5 Sewer cut-in Admin fees

		Price (\$) 1 July 2025	Price (\$) 1 July 2026
1.	Sewer Cut-in Admin Fee.	88.30	92.83

5.6 Land Development Miscellaneous fees and charges

		Price (\$) 1 July 2025	Price (\$) 1 July 2026
1.	Plumbing consent fee (per item).	160.46	168.69
2.	New Connection Attendance.	TBC	137.50
3.	Property drainage plans.	46.26	48.63
4.	Build over easement application.	158.82	166.97
5.	Easement creation fee.	148.78	156.41
6.	Pressure and flow information.	370.97	390.01
7.	Application for Notice of Agreement – Works.	1020.41	1,072.80
8.	Application for Notice of Agreement - Non-works.	203.96	214.43
9.	Water Main Connection/Attendance.	158.84	166.99
10.	Sewer Main Attendance/Connection.	158.84	166.99
11.	Shutdown Fees.	158.84	166.99
12.	Works insurance per lot basis for internal works.	34.17	35.92
13.	Works insurance per linear meter basis for external connecting works.	2.32	2.43
14.	Sewer pump station forward maintenance fee per year for 5 years.	6876.86	7229.98
15.	Cherry Flat Road Sewer Pump Station (per lot).	N/a	1791.25
16.	Bonshaw Sewer pump station (per lot).	N/a	TBC
17.	Non-core miscellaneous services.	Actual cost	Actual cost

6.0 Other charges

6.1 Miscellaneous fees and charges

		Price (\$) 1 July 2025	Price (\$) 1 July 2026
1.	Special meter reading fees (per meter read)	35.68	37.51
2.	Information Statement Fee.	79.55	83.63
3.	Metered Hydrant Permit.	1921.78	2020.46
4.	Plans from map base >A3.	46.26	48.63
5.	Septic tank dumping fees.	20.60	21.65
6.	Melbourne Water waterways charge (p.a.) - collected by us on behalf of Melbourne Water.	68.60	71.64
7.	Account statement reproduction >7yrs.	Actual cost	Actual cost
8.	Agistment fees.	Market price	Market price
9.	Dishonoured cheque fee.	Actual cost	Actual cost
10.	Leased land.	Market price	Market price
11.	Legal fees.	Actual cost	Actual cost
12.	Treated effluent (Reuse Water).	Market Price	Market Price
13.	Non-core miscellaneous services.	Actual cost	Actual cost
14.	Removal and testing of water meter (all sizes).	Actual cost	Actual cost

6.2 Removal and testing of water meter

		Price (\$) 1 July 2025	Price (\$) 1 July 2026
1.	20mm	Actual cost	Actual cost
2.	25mm	Actual cost	Actual cost
3.	32mm	Actual cost	Actual cost
4.	40mm	Actual cost	Actual cost
5.	50mm	Actual cost	Actual cost
6.	80mm	Actual cost	Actual cost
7.	100mm	Actual cost	Actual cost
8.	150mm	Actual cost	Actual cost